

NOTICE

To safeguard the health and safety of our community, the following measures are in place at Palais Renaissance

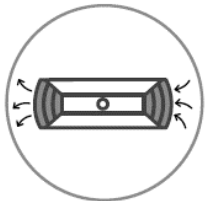


Access to Palais:

- Level 1 Front entrance: 8am – 12am
- Level 1 Rear entrance: 12pm – 9pm
- Level 1 Side entrance: 8am – 8pm
- B2 & B3 carpark lift access: 7am – 1am of the following day



Mandatory to wear a mask for entry to the mall.



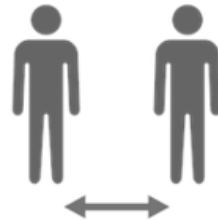
Implementation of innovative technologies

- **PhotoPlasma Air Disinfection System** – Continuous disinfection of air and surfaces to eliminate airborne and surface microorganisms
- **Anti-microbial Disinfectant Coating on lift buttons and lift handrails** – Protects against bacteria and viruses on high-touch surfaces



Contact tracing and temperature screening is in progress

for all access to the mall and the Management reserves the right to decline entry to shoppers who are having a fever (38°C and above) or feeling unwell.



Comply with safe distancing measures

- Maintain 1-meter safe distance
- Follow floor markers at the lift lobbies
- Reduced lift capacity
- Spaced out seating arrangements
- 3-step distance between passengers on escalators



Kindly contact the stores or refer to the store's website for their store operating hours and latest updates.

For further enquiries, please call our Customer Service Counter at 6737 6992 between 12pm-8pm.